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**Committee on House Administration**  
*Ranking Member*

**Committee on Appropriations**  
*Subcommittee on Commerce, Justice,  
Science, and Related Agencies  
Subcommittee on Energy and Water  
Development, and Related Agencies*

**Congress of the United States**  
**House of Representatives**  
**Washington, DC 20515**

December 17, 2024

Ms. Carolyn Colvin  
Acting Commissioner  
Social Security Administration  
6401 Security Blvd.  
Baltimore, MD 21235

Dear Ms. Colvin,

I am writing to express concern about the recent use by the Social Security Administration (SSA) of the “no-reply@ssa.gov” account and of embedded links in official communications with SSA recipients. This approach creates an opportunity for phishing scams and puts the public at risk, while undermining efforts to ensure secure and effective communication channels.

Scammers often imitate government agencies to deceive individuals into providing private and personal information. The use of embedded links sent from the “no-reply” email creates an opportunity for bad actors to take advantage of unsuspecting recipients. Malicious actors can easily mimic this format and trick users into releasing personal and private information for their criminal gain; this risk is especially acute among recipients who may not have the tools or knowledge to determine whether the message is authentic or not. This increases the likelihood that already vulnerable populations fall victim to phishing schemes.

Furthermore, if malicious actors capitalize upon this issue, there would be significant harm to the reputation of the Social Security Administration. This risk can be mitigated by adopting a new and more secure approach to communicating with beneficiaries.

Thank you for your consideration concerning this important issue, and for your commitment to making the security of Social Security recipients’ online experience a top priority.

I look forward to your earliest reply.

Sincerely,

A handwritten signature in blue ink that reads "Joseph D. Morelle".

Joseph D. Morelle  
Member of Congress